

## [OFFER CCNP Voice Troubleshooting Cisco Unified Communications(TVOICE) 642-427 v8.0 Study Guide

The Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0) 642-427 is the exam associated with the CCNP Voice certification. This exam tests a candidate's knowledge and skills required to troubleshoot Cisco Unified Communications systems and solutions in different deployments. In addition, the exams tests a candidates knowledge in troubleshooting methodology, triage, resources, tools, and fixes for Cisco Unified Communications Manager and the new v8.0 features such as Call Control Discovery, SIP Precondition, Extension Mobility Cross Cluster as well as dial plan troubleshooting including globalized call routing. Candidates can prepare for this exam by taking the TVOICE v8.0 Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0) 642-427 course.

Troubleshooting Cisco Unified Communications (TVOICE) v8.0 prepares network professionals with the knowledge and skills that arc required to troubleshoot Cisco Unified Communications systems and solutions in enterprise, midmarket, and commercial deployments in single-site and multisite environments. The course teaches troubleshooting methodology, triage, resources, tools, and fixes at the integrated system or solution level for Cisco Unified Communications Manager.

This subtopic lists the skills and knowledge that learners must possess to benefit fully from the course. The subtopic also includes recommended Cisco learning offerings that learners should first complete to benefit fully from this course.

- ? Working knowledge of converged voice and data networks
- ? Working knowledge of MGCR SIR and H.323 as well as a working knowledge of their implementation on Cisco IOS gateways
- ? Working knowledge of Cisco Unified Communications Manager, Cisco Unified Communications features and applications, and Cisco IOS voice gateways in single-site and multisite environments

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