[OFFER CCNP Voice Integrating Cisco Unified Communications Applications (CAPPS) 642-467 v8.0 Study Guide

The Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0) 642-467 is the exam associated with the CCNP Voice certification. This exam tests a candidate's knowledge of how to integrate the new Unified Communications Applications, which are part of the new version 8.0 Cisco Voice software. Candidates can prepare for this exam by taking the Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0) 642-467 course.

Integrating Cisco Unified Communications Applications(CAPPS) v8.0 teaches learners the integration options of Cisco Unified Presence, Cisco Unity Express, and Cisco Unity Connection. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms as well as Cisco Unified Presence and Cisco Unified Personal Communicator integration options with Cisco Unified Communications Manager.

This subtopic lists the skills and knowledge that learners must possess to benefit fully from this course. The subtopic also includes recommended Cisco learning offerings that learners should first complete before taking the course.

? Working knowledge of converged voice and data networks
? Basic knowledge of Cisco IOS gateways
? Working knowledge of Cisco Unified Communications Manager and Cisco Unity Connection

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