

## TSHOOT - Troubleshooting and Maintaining Cisco IP Networks Course Administration Guide Version 1.0

Cisco has updated its Cisco CCNP® certification for network engineers through a comprehensive process involving customers and partners from around the globe. The revision focuses on the competencies that are needed to plan, implement, and troubleshoot the routed and switched networks of today and is designed to be more predictive of job readiness. CCNP offers a career development path for Cisco CCNA® certified network engineers and a solid foundation for those who are interested in Cisco CCIE®.

Cisco has redesigned the CCNP courses and exams to reflect the evolving job tasks of global network professionals.

**TSHOOT v1.0** ? Troubleshooting and Maintaining Cisco IP Networks ? is a five-day instructor-led course in which network professionals learn to (1) plan and perform regular maintenance on complex enterprise routed and switched networks, and (2) use technology-based practices and a systematic ITIL-compliant approach to perform network troubleshooting. Extensive labs provide hands-on learning and reinforce troubleshooting skills. The course includes more than nine hours of e-learning lessons and demos that students can absorb at their own pace.

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