

## Cisco Announces New Service Provider Operations Track

Built on the growing demand for dedicated professionals who can manage, maintain and troubleshoot complex service provider IP NGN core network infrastructures, Cisco is introducing a new Service Provider (SP) Operations track. This new track is focused on developing associate, professional and expert-level capabilities to operate large, complex SP networks. These new, first of their kind certifications are designed specifically for Cisco Service Provider Customers, Partners and Cisco Networking Engineers. Over the coming months Cisco will release new CCIE, CCNP, and CCNA SP Operations courses and exams. In addition, the written exam topics for the CCIE SP Operations certification are now available on the Cisco Learning Network. The CCIE SP Operations written exam is scheduled for release in the second quarter of 2010. **CCIE SP Operations Certification** The [Cisco CCIE SP Operations](#) certification assesses and validates core IP NGN service provider operations expertise. Candidates who pass the CCIE SP Operations certification exams demonstrate skills required of a expert-level (Tier III or Tier IV support) operations engineer to troubleshoot and maintain complex service provider IP NGN core (PE-PE and PE-CE) network infrastructures in both IOS and IOS XR operating environments, plus validate broad theoretical knowledge of operations management processes, frameworks, and network management systems. **CCIE SP Operations Certification benefits:** - Certification helps qualify personnel for customer's

Operations (NOC) Centers - Provides a credential (certification) that a person holds significant knowledge in SP Operations  
- Provides expert level certification to network operations (i.e. NOC) personnel to validate they are qualified to support various Build-Operate Transfer operation models The CCIE SP Operations written exam is scheduled for release in the second quarter of 2010. The practical exam is scheduled for release in the third quarter of 2010.