

CCVP TUC (642-426) Quick Learning

The following Quick Learning Modules are focused on a specific lesson or topic from the current TUC curriculum. This content is only accessible by Registered Users. If you have not yet registered, you will be prompted to register, before proceeding to access this content.

Gathering Information for Troubleshooting] Upon completing this lesson, you should be able to:

- Use Cisco Unified CallManager to configure alarms and traces on a VoIP network
- Interpret trace output
- Configure custom alerts

Troubleshooting Common Gateway Registration Issues] Upon completing this lesson, you should be able to:

- Identify Cisco IOS MGCP gateway registration issues
- Verify MGCP gateway status and configuration
- View Unified CallManager event log messages
- Troubleshoot MGCP gateway issues

Troubleshooting Common Cisco Unity Integration Issues] Upon completing this lesson, you should be able to:

- Describe how MWIs function and are activated
- Identify causes of MWI failure
- Gather network information using Cisco Unity